

NEOCMN

January 2012

Volume 18 / Number 1

CASE IN POINTE!

President's Column

What kind of NEOCMN Organization would you want to belong to?

Are you looking to NEOCMN to be a center of excellence and a valuable resource for healthcare professionals involved in the practice of case management related activities now and in the future? If you answered yes, what would it take to get us there?

I listen to your comments, your likes and dislikes. Personally, I feel that you have something valuable to say. Rarely, in life, does someone ask for your input. This organization values your opinions, but also needs your assistance.

You may have given some thought to volunteering for a committee or maybe you don't want to put forth the effort. You don't have the time. That is certainly understandable given the responsibilities that everyone seems to carry these days. But think more positively. Give some thought to making a commitment. It may not

Letter continued on page 3.

Table Of Contents

Meeting Minutes	2
Conference Exhibitor Brochure	3
Career Corner	4
Membership Contest	5
Bulletin Board	7

Top Ten Trends for Healthcare & Wellness

December 5, 2011, by Bart Foster - Founder and CEO, SoloHealth.

The Wall Street Journal recently published their annual "CEO Council" edition, where industry experts and members of the WSJ CEO Council addressed many of the challenges facing our country and world, including the global economy, international relations, energy resources, and of course, healthcare. Among the healthcare topics discussed, the top-two recommendations for improving our healthcare system were 1) prevention and awareness of chronic diseases; and 2) the advancement and importance of healthcare technology.

This article, among many others, got me thinking about what 2012 holds for our industry. Throughout this past year familiar themes rang clear, giving us insights to what will play vital roles for healthcare in our future. Below are my top ten for 2012:

1) **Technology Will Lead the Way:** No doubt that technology will pave a way for a better overall healthcare system, providing a more efficient and effective experience between consumers, healthcare providers, insurers, and healthcare and wellness businesses. The primary concern will be the sharing and exchange of data for cost-cutting and efficiency purposes. Technology will propel consumers to have more engaged and interactive experiences with not only their doctors/providers, but healthcare brands and advertisers. Look for mobile, digital and cloud-based technologies to rise. (Note: Technology plays a role in every trend listed below.)

2) **Awareness & Prevention Will Have a Renewed Focus:** A renewed focused on awareness and prevention will be a

priority in 2012, as chronic diseases account for many healthcare issues and costs. Businesses and organizations from employers to insurers to retailers will institute health and wellness programs to encourage better health and prevention. It's a tried and true formula, but awareness and prevention are probably the best frontline defense against poor health and cutting unnecessary costs across the board.

3) **The Empowered Consumer Continues to Rise:** The 'do-it-yourself' and 'self-service' trend among consumers will continue in 2012. Technology plays a large role here. Research shows that 80% of U.S. Internet users claim to have used the web to search for health-related information and answers. And that is just search. Many platforms from interactive healthcare kiosks to social media to personalized health sites are allowing consumers to empower themselves. As consumers increasingly turn to self-service technologies and channels, the entire healthcare industry has a tremendous opportunity to reach, engage and interactive with today's empowered consumer. This will yield some powerful results from consumers to doctors to advertisers.

4) **Retail Plays an Increased Role:** From pharmacies to in-store clinics and healthcare kiosks, retail establishments from Walgreens to Walmart to Publix will play vital roles to connect with consumers for better healthcare access, awareness and treatments. Consumers are still frequenting brick-n-mortar stores; connecting with them while they are there offers great opportunities for healthcare providers, advertisers and the retail locations.

Trends continued on page 5.

OFFICERS

2012 President

Cheryl Waters (216) 689-0305

2012 VP / 2013 President-Elect

Sheryll Jarus (330) 573-7480

2012 Secretary

Nina Kimpton (216) 986-1146

2012-2013 Treasurer

Robert Larocca (216) 584-0130

COMMITTEE CHAIRS

Conference Co-Chairs

Carol Dahl
Rochelle Garrett
Karen Hooven

Education & Planning Chair

Bobbie Birch

Legislative Chair

Jane Perkins

Membership Chair

Charlene Szunyog

Nominating Chair

OPEN

Special Event Chair:

Sharon Gonzales

EDITORIAL POLICY

Opinions expressed in articles or features are those of the author and do not necessarily reflect the views of NEOCMN or the editor. The editor reserves the right to edit, accept or reject contributions, whether or not solicited.

CASE IN POINTE!

Laura O'Neill, Editor & Designer

Mailing Address:

NEOCMN
P.O. Box 461044
Cleveland, OH 44146-1044

Voice Mail: 1-800-363-6266

E-mail: neocmn@juno.com
oneill397@windstream.net

Web: <http://www.neocmn.org>

General Meeting Minutes November 16, 2011

A special **THANK YOU**
to our November exhibitors

**Cleveland Clinic Rehabilitation
Hospital at Euclid Hospital
Legacy Health Services
Life Care Centers of America
Management and Network
Services
Sprenger Health Care Systems**

We appreciate your support!

The regular bimonthly meeting of Northeast Ohio Case Management Network (NEOCMN) was held on Wednesday, November 16, 2011, starting at 6:15 P.M. at St. Micheal's Woodside.

Membership was welcomed by President, Karen Hooven, followed by dinner.

The meeting minutes of September 21, 2011 were approved as written.

Karen Hooven recognized committees for their contribution in 2011.

Letter continued from page 1.

require as much work as you think. It is fun and desirable to be a part of something grand and successful, but it also requires ongoing work.

Hope for the future and an organization that continues to provide opportunities for its members depends on your support and involvement.

Talk to anyone of your committee members today.

Ask the following questions:

- What does the committee do?
- How could you assist?
- What would the time commitment be?

Bylaws

Bylaws are reviewed annually by the current and immediate past president. This year the Bylaws were not changed.

The NEOCMN vendors for the year were recognized.

New Officers for 2012 were announced:

2012 President Cheryl Waters

2012 Vice-President
/ 2013 President-Elect Sheryll Jarus

2012 Secretary Nina Kimpton

2012-2013 Treasurer Robert Larocca

Cheryl Waters, 2012 President, presented outgoing President, Karen Hooven with a plaque. Karen Hooven presented Cheryl Waters with a traveling plaque which included all the President's names from the inception of NEOCMN.

Door prizes were raffled.

Thank you to our sponsors: Cleveland Clinic Rehabilitation Hospital at Euclid Hospital; Legacy Health Services; Life Care Centers of America; Management and Network Services and Sprenger Health Care Systems.

Not sure who to talk to? Send an e-mail to our business manager, Laura O'Neill (oneill397@windstream.net) or please contact me at cwaters77@zoominternet.net. We can head you in the right direction.

Thank you,

Cheryl Waters, R.N., B.S.N., C.C.M.
2012 NEOCMN President



**Look for NEOCMN and
like us on Facebook!**

NORTHEAST OHIO CASE MANAGEMENT NETWORK (NEOCMN) 18TH ANNUAL CONFERENCE & EXHIBIT

LaCentre Conference & Banquet Facility • Westlake, Ohio • April 26 & 27, 2012



The smart vendor goes where the customers are! Participation as a sponsor or exhibitor at NEOCMN's Annual Conference and Exhibit personally introduces your cutting edge services and products to a broad range of health care professionals. In our 18th year, we anticipate over 500 attendees from case management companies, insurance companies, third party administrators, hospitals, home care, hospice, independent case managers, state funded and regulatory agencies. Register as a sponsor or exhibitor for the 2012 conference and be a part of this exciting networking opportunity!

SPONSORSHIP BENEFITS

For each day of the conference sponsorship the fee includes:

- One on one networking to boost your sales.
- Your company address and telephone number listed in the Exhibitor/Sponsor Directory (which is shared with the Northeast Ohio health care community).
- A copy of the participant attendance list.

SPONSORSHIP OPPORTUNITIES AND COSTS

**Platinum Sponsorship options	\$2,000
**Gold Sponsorship options	\$1,000
Exhibitor (2 days)	\$ 750*
Exhibitor (1 day)	\$ 375*
Concurrent Session Sponsor	\$ 250
Breakfast and AM Break Sponsor	\$ 550
PM Break, Beverage Sponsor	\$ 250

*A maximum of 4 representatives per exhibit per day allowed.

****See website for details on sponsorship packages: www.neocmn.org**

Our Mission Statement

"Northeast Ohio Case Management Network promotes educational and networking opportunities for health care professionals involved in the practice of case management related activities."

SPONSORSHIP DEADLINES

12/15/11	\$100 Deposit due for entry in the promotional brochure.
2/1/12	Last day to cancel. Cancellations MUST be received in writing. No refunds after 3/1/12.
2/15/12	Payment in full.

REGISTRATION IS EASY!

To reserve your sponsorship, please complete the attached reservation form and submit it with your **\$100 deposit by 12/15/12**. This will assure that your company's name is listed in the Conference Participant brochure and in the folder.

Full payment must be received by 2/15/12.

Once your reservation form and deposit are received, a confirmation letter will be mailed to you. You will receive additional instruction 4 weeks prior to the conference.

Reservations are accepted on a first come, first serve basis.

For questions, please contact:
NEOCMN, PO Box 461044, Cleveland, OH 44146
(800) 363-6266

NEOCMN's Tax Identification Number is 34-1760574

NEOCMN Exhibitor & Sponsor Registration Form

(PLEASE PRINT)

NAME _____

COMPANY _____

ADDRESS _____

CITY, STATE, ZIP _____

TELEPHONE NO. _____

FAX NO. _____

EMAIL _____

REGISTRATION PROCESS

1) Select Sponsorship Type (check box)

- Platinum \$2,000**
 - Gold \$1,000**
 - Exhibitor (2 days) \$ 750*
 - Exhibitor (1 day) \$ 375*
 - Concurrent Session Sponsor \$ 250
 - Breakfast, AM Break Sponsor \$ 550
 - PM Break, Beverage Sponsor \$ 250
- * A maximum of 4 representatives per exhibit per day allowed.
** See website for details on sponsorship packages: www.neocmn.org

2) Select Payment

- \$100 deposit enclosed
- Full payment enclosed
- Charge my MasterCard / VISA / Discover / American Express / Diners Club (print)

ACCOUNT NUMBER _____

EXPIRATION DATE _____

AMOUNT \$ _____

RECEIPT MAILED TO: _____

NAME _____

ADDRESS _____

CITY, STATE, ZIP _____

AUTHORIZED SIGNATURE _____

3) Please check all information on registration form.

4) Clip and mail to:

NEOCMN, PO Box 461044, Cleveland, OH 44146

Website: www.neocmn.org

Cigna, Aetna, et al say 1.1K jobs lost if no health-law waivers

Reprinted from *Hartford Business Journal Online*. Posted 11/16/2011

Four health insurers led by Bloomfield's Cigna Corp. have asked the Obama administration to exempt medical plans they sell to Americans overseas from requirements in the 2010 health-care law, saying a denial may imperil about 1,100 U.S. jobs, Bloomberg News reports.

Exemption requests have come from Cigna, the world's largest provider of expatriate health plans; UnitedHealth Group Inc. of Minnetonka, Minn., with Hartford operations; Hartford's Aetna Inc.; and New York-based MetLife Inc., the people said.

The threat to move management of the plans to offshore locations is outlined in a September 15 letter to Health and Human Services Secretary Kathleen Sebelius signed by 15 members of Congress. In the letter, a copy of which was obtained by Bloomberg, the lawmakers urge quick action to save the jobs. Almost half the firings may be at Cigna's international unit in Claymont, Delaware, said a person familiar with the talks who asked not to be identified because they are private.

The insurers want to avoid a rule that they spend as much as 85 cents of each premium dollar on care, as well as mandates on claims denials and marketing language, said three people familiar with the negotiations who aren't authorized to speak publicly. A ruling may come this year, one of the people said.

"We are acutely aware of, and sensitive to, the special circumstances of expatriate plans," said Steve Larsen, director of Health and Human Services Department's Center for Consumer Information and Insurance Oversight, in an e-mail. He said the agency "will address the methodology for 2012 and beyond in future rulemaking." He declined to provide further details.

Americans who are sent overseas by employers rely on expatriate plans sold individually and to multinational

corporations to cover their health care.

Mariann Caprino, a Cigna spokeswoman, confirmed that the insurer is seeking exemptions. She said a March briefing paper sent by Cigna to Congress refers to the need "to begin writing expatriate policies overseas as a competitive necessity, thus moving American jobs overseas."

While Cigna doesn't break out revenue for its expatriate operations, Caprino said those plans, managed out of Delaware and California, serve about 800,000 workers globally. The company's international division had \$2.4 billion in sales in 2010, or about 10 percent of revenue.

"We're not looking for special treatment," Caprino said in a telephone interview. "We contend that Congress never meant for the law to apply to expatriate health plans." The company is working "diligently" to retain the U.S. jobs, she said.

Bloomberg provides international health-care benefits to approximately 200 employees through Cigna International.

Aetna spokesman Mohit Ghose said the company continues to "actively seek relief" from the same provisions in the law that have been problematic from its enactment. He referred to a January 31 letter sent to HHS when the company sought the health-spending waiver that expires at the end of the year. He declined to comment on whether the insurer would be move jobs overseas.

The letter said the mandate 'would put American insurers at a disadvantage to foreign insurers.

Career Corner

Post job opportunities on our website!

- Current NEOCMN Members - Complimentary Job Postings
- Non-NEOCMN members - \$100 charge per job position.

Job positions are posted for 90 days.

Summa terminates LPNs, techs in Akron City ER

By Cheryl Powell, Beacon Journal medical writer

Published: October 5, 2011

Summa Akron City Hospital terminated 10 licensed practical nurses and seven technicians in its emergency department Tuesday as part of an ongoing restructuring.

The decision was made to staff the emergency department with all registered nurses rather than some licensed practical nurses (LPNs), because they are able to provide more patient care under their state licenses, Summa Health System spokesman Mike Bernstein said.

The hospital plans to fill five new full-time equivalent (FTE) registered nurse positions to replace the LPN jobs, which equalled 7.2 FTEs, he said. FTE is a measurement to account for full-time and part-time employee status.

Under state law, LPNs must be supervised by an RN, doctor, dentist, podiatrist, optometrist or chiropractor. They typically complete one year of training, while RNs must earn a bachelor's or associate degree or diploma from a certified RN program.

LPN duties can include basic bedside care, taking vital signs, changing dressings, preparing and giving injections and medications, collecting samples from lab tests, feeding patients and keeping them comfortable, according to the Ohio Board of Nursing, the licensing agency for nurses statewide.

The elimination of the LPN positions in the City Hospital emergency room comes several weeks after Akron General Medical Center terminated all 70 of its licensed practical nurses who provided inpatient care as part of a decision to move to a more highly trained nursing staff.

The move is part of a performance-improvement plan unveiled by Summa last week to cut about \$966 million in expenses over the next decade as it prepares for changes from federal health-care reform.

Cleveland Foodbank Meeting Stats

Thank you for your donations to the Cleveland Foodbank. This year, 170 pounds of food and \$280 was donated.

Every dollar that you donate to the Cleveland Foodbank allows them to distribute enough food to prepare 4 nutritious meals. Your support makes a difference in their ability to provide food for hungry people in our area. This past fiscal year, the food bank distributed enough food to provide 29 million meals to those in need.

Trends continued from page 1.

5) Digital, Social & Mobile a Priority:

In another nod to technology, but one worth its own section, digital, social and mobile technologies will play a major role in 2012 and beyond. Increasingly, consumers, healthcare providers, and health and wellness businesses are turning to digital and social communities to connect, learn and engage. With the projected rise of mobile growth, specifically smart phones, look for mobile to become a rising and preferred communication device. There is great opportunity for healthcare professionals, retailers and advertisers to develop innovative strategies to reach and engage with consumers when they are on the go. This opens tremendous opportunities for the entire health ecosystem.

6) **Open Data Access Continues:** The days of “closed” data in healthcare are quickly dwindling. The open access of healthcare data (of course respecting privacy) will be more prevalent. Take, for example, Electronic Health Records (EHRs). Although still in its infancy, and a monumental task to replace the current system, it will become a standard process that will greatly improve the coordination of consumer’s healthcare data, reduce errors and lower costs. The days of mailing, faxing and passing along a paper trail of data will become digital.

7) **The Line Between Healthcare Insurers & Providers Continues to Blur:** The merger and partnership of insurers and hospital operators crosses a traditional healthcare divide. Look for this trend to continue as the industry

<i>November 16, 2011</i>	#
RSVPs by deadline	159
RSVPs by meeting date	163
Total Attendees	161
Members who made a reservation, but did not attend	9
Members who did not make a reservation, but attended	5

restructures and overhauls healthcare operations to cut costs and make way for better efficiencies.

8) **Increased Government Involvement & Focus:** The Obama Administration-backed healthcare reform bill, passed last year, has been under tight scrutiny since it appeared. The bill heads to the Supreme Court in March 2012 to determine if it is “constitutional.” Right in the middle of the heated election season. Look for government organizations and politicians to make healthcare a chief focal point for the political season and beyond. The government will definitely play a role in our future healthcare. Only time—and the nine-member court—will tell to what extent and level.

9) **Cost Transparency:** Another by-product of today’s broken, over-budget healthcare system, coupled with today’s empowered and engaged consumer, is that healthcare costs will be more transparent. No more cloak of confusion and secrecy over charges and why. You’ll see a more simplified and transparent cost and services breakdown, across the entire healthcare system.

10) **2012 Will Be a Major Breakthrough Year for Healthcare:** Call me optimistic, but for all the reasons listed above, albeit # 8 is a wildcard, we’ll look back on 2012 as the year we made incredible strides towards a healthier, more economical and efficient American healthcare system. We won’t solve all the problems in a mere year, but 2012 will be a watershed moment for the betterment of our healthcare system, especially if we all continue to push it forward.

Membership Contest

- Enroll 1-4 new members and be entered in a drawing for a free membership (\$75.00 value).
- Enroll five or more members and be entered in a drawing for \$100 toward registration for NEOCMN’s conference.

Rules:

1. Contest open to members only. Become a member and start referring others! Tell new members to write your name on their membership application form.
2. Existing or renewing members cannot be referred.
3. Membership is open to all health care professionals involved with or interested in the practice of case management.
4. NEOCMN applies for continuing education units for nursing, CCM and social work.
5. The contest ends October 31, 2012. Winners names are drawn at the November meeting. (Prizes may not be taken in cash.)

Contest runs from January - October 2012

Donated Cell Phones For DVC

Used cell phones are made into smaller, more concealed phones for emergency calls. Cell phones & batteries are needed, chargers, cases, and manuals are not.

Contact Bobbie Birch with questions at 440-526-2081.

What is Social Media and How Can It Help Me in Healthcare?

By Laura and Meghan O'Neill

You read the article about how a future trend in healthcare includes social media, but what is it and how do I use it?

Social media is a form of communication on a website that presents you with information and incorporates the opinions of others on certain topics.

Regular media is a one-way communication forum. You might read a newspaper, watch television or listen to a report on the radio. Your opinion for the most part goes unheard because it can be regulated by those who control the different forms of regular media.

Social media is two-way communication forum that gives you the ability to interact with others. Social media is a broad term used to describe sites like Facebook and Twitter. The common link between these websites is that you are able to interact with the creators of the websites as well as other users.

Many non-profit organizations use social media to provide educational opportunities and promote events. While social media should not replace direct mail or print advertising, it should be used as another tool of communication.

Facebook is a social networking website launched in February 2004. As of July 2011, Facebook had more than 800 million active users. Since its inception, Facebook has crossed demographics to connect people 13 and older. The largest growth area is in women over 55.

To register on Facebook, go to www.facebook.com. After signing up, you may create a personal profile and add other users as friends. As a user, you can join common-interest user groups organized by workplace or other characteristics.

Originally, Facebook was targeted to college students to help them get to know each other better. Now it is used as a tool to connect families, friends and companies world-wide.

NEOCMN is a common-interest user group on Facebook. After signing up on Facebook, search NEOCMN or Northeast Ohio Case Management Network. Once NEOCMN's Facebook page is displayed, click on the Info tab to learn more about the organization. Click on the Wall tab to learn about upcoming NEOCMN events. To get NEOCMN information on your news feed, click the "Like" button next to "Northeast Ohio Case Management Network (NEOCMN)".

We encourage your opinion! Please write on our NEOCMN "wall" with any comments you may have about any of our events. Your opinion matters!

For a "sense of contribution", give something back to a organization that provides so many opportunities and events to promote your case management skills and certification requirements.

Cheryl Waters, R.N., B.S.N., C.C.M.

Our Sympathy

Our sympathy goes out to the Barrett-Kazmer family in the loss of their loved one, Susanne.

Susanne has been an active member of NEOCMN since its inception.



Susanne, third from the left, with her daughters.

Obituary

SUSANNE BARRETT-KAZMER (nee Barrett) age 56, loving and devoted mom to Heather, Jillian and Shanna Kazmer; Daughter of Mary Jo (nee Litzinger) and the late William Barrett; Sister of Mary Anne Cody (Larry, deceased), Timothy (Janet), Terrence (Rachel) and Dennis Barrett; Faithful aunt, cousin and friend to many. Passed away, Monday, December 12, 2011. Funeral Mass, Church of St. Clarence (30106 Lorain Rd., North Olmsted), Saturday, December 17th at 10:00 am. Interment Holy Cross. Friends may call in the McGORRAY-HANNA FUNERAL HOME OF LAKEWOOD, 14133 DETROIT AVE., FRIDAY FROM 4-8 PM.



Bulletin Board

Next Meeting Date

The next general meeting is January 18, 2012. The speaker for the evening is Joann D. Predina, MBA, RPh. Her topic is "**Medication Misuse - New Preventive Tools for Your Practice.**"

The meeting location is **St. Michael's Woodside, 5025 East Mill Road, Broadview Heights, Ohio**. St. Michael's phone number is 440-526-9696.

Call 800-363-6266 by January 13th to RSVP.

RESERVATIONS ARE MANDATORY

We are in need of exhibitors for this meeting. Please call 1-800-363-6266 if you would like to exhibit.

In order to receive 1.0 contact hours, criteria for successful completion is to attend the entire presentation and to turn in an evaluation form at the end of the presentation. The presentation speaker and NEOCMN planner have stated they do not have a conflict of interest or potential bias.

Northeast Ohio Case Management Network (NEOCMN) (OH-220, 1/1/2013) is an approved provider of continuing nursing education by the Ohio Nurses Association (OBN-001-91), an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Awarding of contact hours does not mean that ANCC, OBN or ONA endorses any product.

Education

If in need of CEUs from past meetings, send a letter to NEOCMN stating the meeting date of the CEUs missing, along with a self-addressed stamped envelope to: NEOCMN, P.O. Box 461044, Cleveland, OH 44146-1044. Phone calls or e-mails will not be accepted.

Commission for Case Manager Certification

Address: PO Box 17009
St. Paul, MN 55117
Phone: 651-789-3744
Fax: 800-648-1828
Email: support@ccmchelp.org
Website: www.ccmcertification.org

Please Note:

Brochures / Flyers are NOT to be distributed at General Meetings UNLESS you are the General Meeting Exhibitor.

2012 Meeting Exhibitors

NEOCMN is in need of general meeting exhibitors for the year 2012.

If you know of any business seeking exposure to our case management network, please invite them to sponsor one of our general meetings. General meetings are held on the third Wednesday of the following months: January, March, May, July, September, and November (exception would be if the third Wednesday is the day before Thanksgiving).

Exhibitor Fee:

January - September Meetings: 1 table for \$500 or
1/2 table for \$250

November Networking Meeting: 1 table for \$850

Exhibit fees include appetizers for two (2) representatives at one of the first five (5) continuing education meetings and dinner for two (2) representatives at the November meeting. Fees also include a 50 word company description in NEOCMN's newsletter *Case in Pointe!*

If interested, please contact Laura O'Neill by leaving a message at 1-800-363-6266 or by e-mail at oneill397@windstream.net.

NEOCMN's 18th Annual Conference & Exhibit

April 26 & 27, 2012

**LaCentre Banquet Facility,
Westlake, Ohio**

**Look for your participant
brochures in February!**

Northeast Ohio

NEOCMN

Case Management Network

PO Box 461044, Cleveland OH 44146-1044

Meeting Location - St. Michael's Woodside

Organization general meetings are held at St. Michael's Woodside, located at 5025 East Mill Rd., Broadview Hts., OH 44147 near Interstate 77 and Wallings Road. St. Michael's Woodside's phone number is 440- 526-9696.

Personalized directions to St. Michael's Woodside can be found on their website <http://www.stmichaelswoodside.com> or on MapQuest.com.

Meeting Reservations

Reservations are required. Register for a meeting by calling NEOCMN's voice messaging system at 800-363-6266 by the reservation deadline.

Meeting registration begins at 5:30 PM and continues until the business meeting starts between 6:00 and 6:15 PM. The speaker presentation begins at 6:30 and continues for an hour. Sign-in is required for CEU credit.

2012 NEOCMN Events

Meeting	Topic / Speaker	RSVP By
January 18	"Medication Misuse- New Preventive Tools for Your Practice" <i>Speaker: Joann D. Predina, MBA, RPh</i>	January 13
March 21	Topic - Veteran's Hospice <i>Speaker: TBA</i>	March 16
May 16	Topic - Transplant <i>Speaker: TBA</i>	May 11
July 18	Topic - Quality improvement/ Patient Safety Organizations <i>Speaker: TBA</i>	July 13
September 19	Topic - Health Care Reform <i>Speaker: TBA</i>	September 14
November 14	Networking/Holiday - Members Only	Wed/November 7
Conference & Exhibit	Thursday, April 26 & Friday, April 27, 2012 LaCentre Conference & Banquet Facility, Westlake	
Golf Outing	Friday, July 27 2012 , Astorhurst Country Club, Walton Hills	
Mini Conference	Topic TBA with Jim Collins Date, time and location - TBA	